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Symptom Troubleshooting (Power Window System) - MX-5 Miata

POWER WINDOW SYSTEM WIRING DIAGRAM[POWER WINDOW SYSTEM]

POWER RETRACTABLE HARDTOP MODEL (WITH EXTERIOR OPEN FUNCTION)

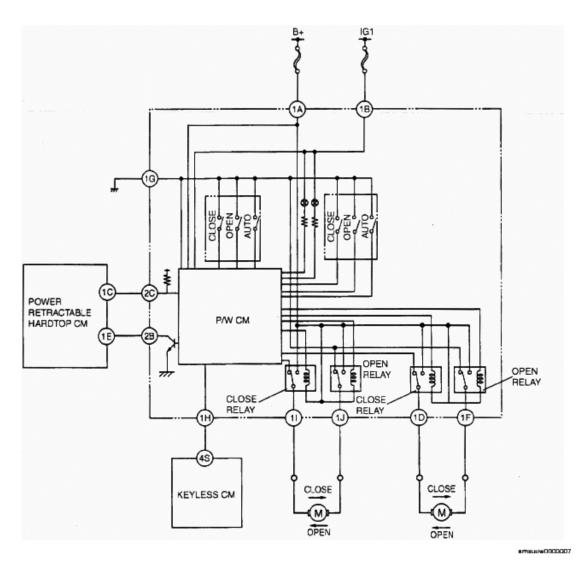


Fig. 1: Power Window System Wiring Diagram - Power Retractable Hardtop Model (With Exterior <u>Open Function)</u> **Courtesy of MAZDA MOTORS CORP.**

POWER RETRACTABLE HARDTOP MODEL (WITHOUT EXTERIOR OPEN FUNCTION)

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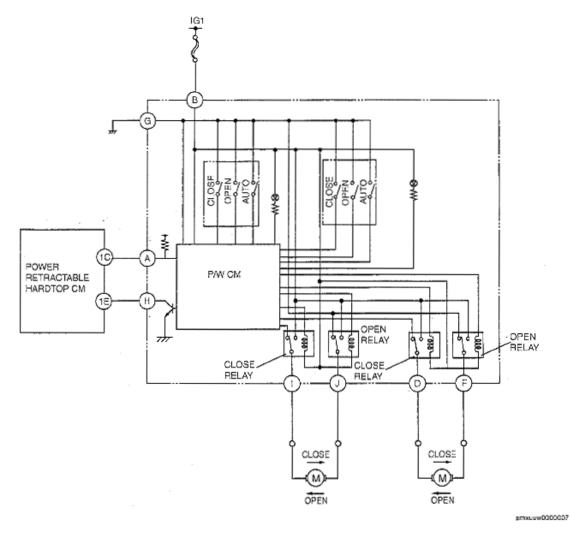
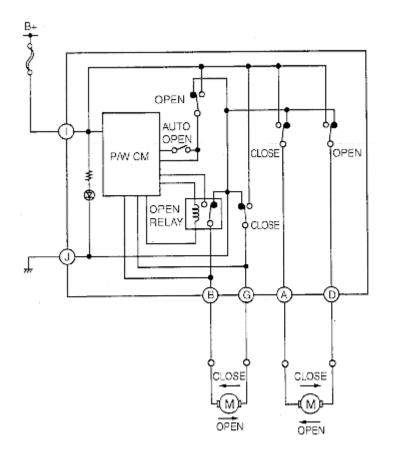


Fig. 2: Power Window System Wiring Diagram - Power Retractable Hardtop Model (Without Exterior <u>Open Function)</u> **Courtesy of MAZDA MOTORS CORP.**

SOFT-TOP MODEL

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Fig. 3: Power Window System Wiring Diagram - Soft-Top Model Courtesy of MAZDA MOTORS CORP.

FOREWORD[POWER WINDOW SYSTEM]

TROUBLESHOOTING PROCEDURE

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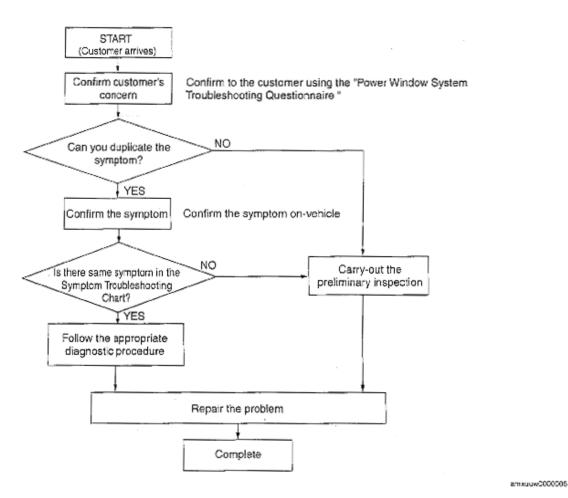


Fig. 4: Foreword (Power Window System) Troubleshooting Procedure Courtesy of MAZDA MOTORS CORP.

• Slightly shake the wiring harness and connectors while performing the inspection to discover whether poor contact points are the cause of any intermittent malfunctions.

POWER WINDOW SYSTEM TROUBLESHOOTING QUESTIONNAIRE[POWER WINDOW SYSTEM]

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				Date :			
When did the malfunction	n first accur ?						
Weather conditions	□Fair weath	ner 🗖 🕻	Cloudy⊡Rain ⊡Snow []Other ()	Outside temperature	Approx.	٩
Driving conditions	🗋 Driving 🗖	Stoppe	d (Engine is : □Running	Stopped)			
Duplicate symtom?		C	Frequency	🗆 Aiways 🗆 Someti	mes (times/n	nonth)	
Road conditions	City Dout	City Outer city Freeway Other () / Paved Dirt road					
+Follow the appropriat	e diagnostic p	procedu	ures shown below or per	form the basic troubles	haoting flow.		
(No.1) The auto op	en function or	the dr	iver's and passenger's s	ide power window inop	erative.		
(No.2) The driver's	side power wi	indow i	s inoperative.				
(No.3) The passeng	ger's side pow	er wind	dow is inoperative.				
(No.4) All power with	ndows are inc	perativ	/e				
🗆 (No.5) Abnormal no	oise while the	door g	lass is opening or closin	g			
Other (Describe the	e symptom be	low if t	he symptom does not ap	pear in the above list.)			
				AIL		//	
Please describe the con Example) : When the c							
			the system returns to n the ON position after ins			er	
						amxuu	

Fig. 5: Power Window System Troubleshooting Questionnaire (Power Window System) Courtesy of MAZDA MOTORS CORP.

SYMPTOM TROUBLESHOOTING CHART[POWER WINDOW SYSTEM]

SYMPTOM TROUBLESHOOTING CHART[POWER WINDOW SYSTEM]

1				
	No.	Malfunction symptom		

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1	NO.1 THE AUTO OPEN FUNCTION ON THE DRIVER'S AND PASSENGER'S SIDE
	POWER WINDOW IS INOPERATIVE[POWER WINDOW SYSTEM]
2	NO.2 THE DRIVER'S SIDE POWER WINDOW IS INOPERATIVE POWER
	WINDOW SYSTEM]
3	NO.3 THE PASSENGER'S SIDE POWER WINDOW IS INOPERATIVE[POWER
	WINDOW SYSTEM]
4	NO.4 ALL POWER WINDOWS ARE INOPERATIVE[POWER WINDOW SYSTEM]
5	NO.5 ABNORMAL NOISE WHILE THE DOOR GLASS IS OPENIGN OR CLOSING
	[POWER WINDOW SYSTEM]

POWER WINDOW SYSTEM PRELIMINARY INSPECTION[POWER WINDOW SYSTEM]

MANUAL OPEN/CLOSE FUNCTION INSPECTION

STEP	INSPECTION		ACTION
1	• Turn the ignition switch to the	Yes	Go to the next step.
	 Turn the ignition switch to the ON position. Operate the driver-side power window using the manual open/close function on the power window main switch. Does the driver-side power window operate properly? 	No	 Inspect the following items: Power window main switch power supply fuse Power window main switch ground wiring harness Power window main switch power supply wiring harness Wiring harness between power window main switch and driver-side power window motor Power window main switch (driver-side power window control is malfunctioning) Driver-side power window motor Repair or replace the malfunctioning part, then go to the next step.
2	 Operate the passenger-side power window using the power window main switch. Does the passenger-side power window operate properly? 	Yes	 Manual open/close function is normal. Perform the auto open/close function inspection. Inspect the following items: Wiring harness between

MANUAL OPEN/CLOSE FUNCTION INSPECTION CHART

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power window main switch and passenger-side power window motor
 Power window main switch (passenger-side power window control is malfunctioning)
 Passenger-side power window motor
• Repair or replace the malfunctioning part, then go to the next step.

AUTO OPEN FUNCTION INSPECTION

NOTE:

• The soft-top models do not have passenger's side power window auto open function.

AUTO OPEN FUNCTION INSPECTION CHART

STEP	INSPECTION		ACTION
1	 Turn the ignition switch to the ON position. Operate the driver-side and passenger-side power window using the auto open function on the driver-side and passenger-side power window main switch. Do each power window operate 	Yes No	Go to the next step. • Go to <u>NO.1 THE AUTO OPEN</u> <u>FUNCTION ON THE DRIVER'S</u> <u>AND PASSENGER'S SIDE</u> <u>POWER WINDOW IS</u> <u>INOPERATIVE[POWER</u> <u>WINDOW SYSTEM]</u> .
	properly?	T 7	
2	• Operate the power window main	Yes	• Auto open function is normal.
	switch to the close position while the power window is opening.	No	• Replace the power window main switch (power window control unit
	• Does the power window operation stop?		is malfunctioning.)

NO.1 THE AUTO OPEN FUNCTION ON THE DRIVER'S AND PASSENGER'S SIDE POWER WINDOW IS INOPERATIVE[POWER WINDOW SYSTEM]

AUTO OPEN FUNCTION ON DRIVER'S AND PASSENGER'S SIDE POWER WINDOW INOPERATIVE[POWER WINDOW SYSTEM] POSSIBLE CAUSES

The auto open function on the driver's and passenger's side power window is inoperative.	
• No power supply to power window main switch	

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	 Power window main switch malfunction (power window control unit malfunction, auto switch malfunction)
POSSIBLE CAUSE	Power window motor malfunction
	• Malfunction in wiring harness between power window motor and power window main switch

NOTE:

• The soft-top models do not have passenger's side power window auto open function.

DIAGNOSTIC PROCEDURE

AUTO OPEN FUNCTION ON DRIVER'S AND PASSENGER'S SIDE POWER WINDOW INOPERATIVE[POWER WINDOW SYSTEM] DIAGNOSTIC PROCEDURE

STEP	INSPECTION		ACTION
1	 Turn the ignition switch to ON position. Operate driver and passenger side power window using automatic open function on the power window main switch. Do each side power window open normally? 	Yes No	The power window system is normal. Automatic open function does not operate both sides: • Go to the next step. Automatic open function does not operate one side:
2	 Turn the ignition switch to ON position. Measure the voltage between power window main switch following terminal and ground. Terminal 1B (power retractable hardtop model) Terminal I (soft-top model) Is the voltage B+? 	Yes	Go to step 4. Go to the next step. Repair or replace for open circuit.
3	 Turn the ignition switch to LOCK position. Disconnect the power window main switch connector. Verify that the continuity between following power window main switch terminal and ground. Terminal 1G (power retractable hardtop model) 	Yes	Inspect the power window main switch. (See POWER WINDOW MAIN SWITCH INSPECTION .) (See POWER WINDOW MAIN SWITCH INSPECTION[POWER RETRACTABLE HARDTOP] .) Replace the power window main switch if necessary.

	• Terminal J (soft-top model)	No	Repair or replace for open circuit.
	• Is there continuity?		
4	 Turn the ignition switch to ON position. Operate suspected side power window using manual open function on the power window main switch. 	Yes	Replace the power window main switch. (power window control unit malfunction) (See <u>POWER WINDOW MAIN</u> <u>SWITCH</u> <u>REMOVAL/INSTALLATION</u> .)
	• Do suspected side power window open normally?	No	Go to the next step.
5	 Turn the ignition switch to LOCK position. Disconnect the power window main switch and suspected side 	Yes	Go to the next step.
	 power window motor connector. Inspect for poor connection (such as damaged/pulled-out pins, corrosion etc.) 	No	Repair or replace malfunctioning part.
	• Is there any malfunction?		
6	• Inspect for open or short circuit in wiring harness between suspected side power window motor and power window main switch.	Yes	Repair or replace for open or short circuit.
	Power retractable hardtop model driver's side:		
	• Terminal 1I (main switch)- terminal G (motor)		
	• Terminal 1J (main switch)- terminal A (motor)		
	Power retractable hardtop model passenger's side:		
	• Terminal 1D (main switch)- terminal G (motor)		
	• Terminal 1F (main switch)- terminal A (motor)	No	Go to the next step.
	Soft-top model driver's side:		

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	 Terminal G (main switch)- terminal G (motor) Terminal B (main switch)- terminal A (motor) Soft-top model passenger's side: Terminal A (main switch)- terminal G (motor) Terminal D (main switch)- terminal A (motor) Is the open or short circuit detected? 		
7	 Inspect suspected side power window motor. (See <u>POWER WINDOW</u> <u>MOTOR INSPECTION</u>.) 	Yes	Replace the power window main switch. (power window control unit malfunction, auto switch malfunction) (See <u>POWER WINDOW MAIN</u> <u>SWITCH</u> REMOVAL/INSTALLATION .)
	• Is the power window motor normal?	No	Replace the power window motor. (See POWER WINDOW REGULATOR REMOVAL/INSTALLATION .)

NO.2 THE DRIVER'S SIDE POWER WINDOW IS INOPERATIVE[POWER WINDOW SYSTEM]

DRIVER'S SIDE POWER WINDOW INOPERATIVE[POWER WINDOW SYSTEM] POSSIBLE CAUSES

2	The driver's side power window is inoperative.				
	Power supply circuit or ground circuit malfunction				
	• Burnt fuse (B+)				
	• Open or short circuit in wiring harness between fuse (B+) and power window main switch				
POSSIBLE CAUSE	 Open or short circuit in wiring harness between power window main switch and power window motor 				
	 Open or short circuit in wiring harness between power window main switch and ground 				
	 Power window main switch malfunction 				
	Power window motor malfunction				
	Power window regulator malfunction				

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DIAGNOSTIC PROCEDURE

DRIVER'S SIDE POWER WINDOW INOPERATIVE[POWER WINDOW SYSTEM] DIAGNOSTIC PROCEDURE

STEP	INSPECTION	ACTION	
1	• Turn the ignition switch to the ON position.		Go to step 6.
	• Does the LED on the power window main switch illuminate?	No	Go to the next step.
2	• Operate the passenger's side	Yes	Go to the next step.
	power window using the power window main switch.Does the power window operate properly?	No	Inspect for an open or short circuit in the following wiring harnesses. Inspect the connector connections (damage/ pulled-out pins, corrosion):
			• P.WIND 20 A fuse-Power window main switch terminal 1B (power retractable hardtop model)/I (soft-top model)
			• Power window main switch terminal 1G (power retractable hardtop model)/terminal J (soft-top model)- ground.
			Repair or replace if necessary.
3	• Is the P.WIND 20 A fuse normal?	Yes	Go to step 5. (power retractable hardtop model with exterior open function) Replace the power window main switch. (See <u>POWER WINDOW MAIN</u> <u>SWITCH</u> <u>REMOVAL/INSTALLATION</u> .) (power retractable hardtop model without exterior open function/soft-top model)
		No	Inspect the following:
			• Short circuit in B+ power supply wiring harness
			• Short circuit in power window motor
			Repair or replace if necessary. Replace with the appropriate standard fuse. Then, go to the next step.
4	• Operate the power window	Yes	Troubleshooting is completed.

	system.Do the power windows operate properly?	No	Re-confirm the symptom and go to step 1.
5	 Measure the voltage at the power window main switch terminal 1A. Is the voltage B+? 	Yes	Replace the power window main switch. (See POWER WINDOW MAIN SWITCH REMOVAL/INSTALLATION .)
		No	Inspect for an open or short circuit in the power window main switch wiring harness (battery power supply). Inspect the power window main switch connector connection. (damage/pulled-out pins, corrosion) Repair or replace if necessary.
6	• Measure the voltage at the power window main switch. (power	Yes	Go to the next step.
	 window motor output terminal) while operating the power window using the power window main switch. Is the voltage B+? 		Replace the power window main switch. (See POWER WINDOW MAIN SWITCH REMOVAL/INSTALLATION .)
	Power retractable hardtop model: Open: terminal 1 J/close: terminal 11 Soft-top model: Open: terminal B/close: terminal G		
7	• Measure the voltage at the power	Yes	Go to the next step.
	 window motor, (battery power supply terminal) while operating the power window using the power window main switch. Is the voltage B+? 	No	Inspect for an open or short circuit in the wiring harness between the power window main switch and the power window motor. Inspect the power window main switch and power window motor connector connections, (damage/pulled-out pins,
	(Open: terminal A/close: terminal G)		corrosion) Repair or replace if necessary.
8	• Operate the driver's side power window using the power window main switch.	Yes	Go to the next step.
	• Does the power window motor operate (rotate)?		Replace the power window motor. (See POWER WINDOW REGULATOR REMOVAL/INSTALLATION .)
	CAUTION:		
	 If the power window motor temperature is 		

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	high, the motor may not rotate due to the motor internal bimetal function. Leave it untouched for about 3 min to cool it down, then reinspect.		
9	 Remove the door glass from the carrier plate. Make sure that the door glass	Yes	Replace the power window regulator. (See POWER WINDOW REGULATOR REMOVAL/INSTALLATION .)
	 Does the door glass move smoothly? 	No	Inspect for a bent regulator guide or other possible malfunction. If normal, replace the door glass run-channel.

NO.3 THE PASSENGER'S SIDE POWER WINDOW IS INOPERATIVE[POWER WINDOW SYSTEM]

PASSENGER'S SIDE POWER WINDOW INOPERATIVE[POWER WINDOW SYSTEM] POSSIBLE CAUSES

3	The passenger's side power window is inoperative.	
	Power supply circuit malfunction	
	 Open or short circuit in wiring harness between power window main switch and passenger's side power window motor 	
POSSIBLE CAUSE	Power window main switch malfunction	
	• The passenger's side power window motor malfunction	
	• The passenger's side power window regulator malfunction	

DIAGNOSTIC PROCEDURE

PASSENGER'S SIDE POWER WINDOW INOPERATIVE[POWER WINDOW SYSTEM] DIAGNOSTIC PROCEDURE

STEP	INSPECTION	ACTION	
1	• Turn the ignition switch to the ON position.		Go to the next step.
	 Operate the driver's side power window using the power window main switch. 	No	Go to the No.4 ALL POWER WINDOWS ARE INOPERATIVE [POWER WINDOW SYSTEM] .
	• Does the power window operate properly?		
2	• Measure the voltage at the power window main switch (power window motor output terminal) while operating the passenger's	Yes	Go to the next step.
	8 - F		

	side power window using the power window main switch. • Is the voltage B+? Power retractable hardtop model: • Open: terminal 1F/close: terminal 1D Soft-top model: • Open: terminal D/close: terminal A	No	Replace the power window main switch. (See <u>POWER WINDOW MAIN</u> <u>SWITCH</u> <u>REMOVAL/INSTALLATION</u> .)
3	• Measure the voltage at the power window motor (battery power supply terminal) while operating	Yes No	Go to the next step. Inspect for an open or short circuit in the wiring harness between the power window
	the passenger's side power window using the power window main switch.		main switch and the power window motor. Inspect the power window main switch and power window motor connector connections. (damage/pulled-out pins,
	 Is the voltage B+? (Open: terminal A/close: terminal G) 		corrosion) Repair or replace as necessary.
4	• Operate the passenger's side power window using the power window main switch.	Yes	Go to the next step.
	 Does the power window motor operate (rotate)? CAUTION: 	No	Replace the power window motor. (See POWER WINDOW REGULATOR REMOVAL/INSTALLATION .)
	 If the power window motor temperature is high, the motor may not rotate due to the motor internal bimetal function. Leave it untouched for about 3 min to cool it, then reinspect. 		
5	• Remove the door glass from carrier plate.	Yes	Replace the power window regulator. (See POWER WINDOW REGULATOR REMOVAL/INSTALLATION .)
	Make sure that the door glass moves smoothly using your hand.Does the door glass move	No	Inspect for a bent regulator guide or other possible malfunction. If normal, replace the door glass run-

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smoothly?

channel.

NO.4 ALL POWER WINDOWS ARE INOPERATIVE[POWER WINDOW SYSTEM]

ALL POWER WINDOWS ARE INOPERATIVE[POWER WINDOW SYSTEM] POSSIBLE CAUSES

4	All power windows are inoperative.		
	Power supply circuit or ground circuit malfunction		
	• Burnt fuse (B+)		
	 Open or short circuit in wiring harness between ignition switch (IG1) and power window main switch 		
POSSIBLE CAUSE	 Open or short circuit in wiring harness between power window main switch and power window motor 		
	 Open or short circuit in wiring harness between power window main switch and ground 		
	• Power window main switch malfunction (switch malfunction)		
	Power window motor malfunction		

DIAGNOSTIC PROCEDURE

ALL POWER WINDOWS ARE INOPERATIVE[POWER WINDOW SYSTEM] DIAGNOSTIC PROCEDURE

STEP	INSPECTION		ACTION
1	• Operate the passenger's side power window using the power		Go to step 5.
	window main switch.	No	Go to the next step.
	• Does any power window operate?		
2	• Operate the driver's side power	Yes	Go to the next step.
	window using the power window main switch.Does the power window operate?	No	Inspect for an open circuit in the wiring harness between the power window main switch and the body ground. Inspect the power window main switch connector connection. (damage/pulled-out pins, corrosion) Repair or replace if necessary
3	• Is the P.WIND 20 A fuse normal?	Yes	Replace with the appropriate standard fuse.If the fuse is melted, inspect the wiring harness for a short to ground. Repair or replace the wiring harness, then replace the fuse.Go to the next step. (power retractable hardtop model with exterior open

4	 Measure the voltage at the power window main switch terminal 1A. Is the voltage B+? 	Yes	function.) Replace the power window main switch. (See POWER WINDOW MAIN SWITCH REMOVAL/INSTALLATION .) (power retractable hardtop model without exterior open function/soft-top model.) Replace the power window main switch. (See POWER WINDOW MAIN SWITCH REMOVAL/INSTALLATION .)
			Inspect for an open or short circuit in the power window main switch wiring harness (battery power supply). Inspect the power window main switch connector connection. (damage/pulled-out pins, corrosion) Repair or replace if necessary.
5	 Operate the power window using the power window main switch Does the power window motor		Go to the next step.
	 CAUTION: If the power window motor temperature is high, the motor may not rotate due to the motor internal bimetal function. Leave it untouched for about 3 min to cool it down, then reinspect. 	No	Replace the power window motor. (See POWER WINDOW REGULATOR REMOVAL/INSTALLATION .)
6	• Remove the door glass from the	Yes	Replace the power window regulator guide.
	 carrier plate. Make sure that the door glass moves smoothly using your hand. Does the door glass move smoothly? 		Inspect for a bent regulator guide or other possible malfunction. If normal, replace the glass run channel
7	NOTE:	Yes	Go to the next step.
	 Do not operate the power window main switch during the following inspection. 	No	Replace the power window main switch. (See POWER WINDOW MAIN SWITCH
	• Inspect the continuity between power window main switch		REMOVAL/INSTALLATION .)

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	terminal (up-side 1I, 1D (power retractable hardtop model)/G, A (soft-top model) and ground.Is there continuity?		
8	NOTE: • Do not operate the power window main switch during the following inspection.	Yes	Inspect the power window main switch connector connections. (damage/pulled-out pins, corrosion) Repair or replace if necessary.
	 Inspect the continuity between power window main switch terminal (down-side 1J, 1F (power retractable hardtop model)/B, D (soft-top model) and ground. Is there continuity? 	No	Replace the power window main switch. (See <u>POWER WINDOW MAIN</u> <u>SWITCH</u> <u>REMOVAL/INSTALLATION</u> .)

NO.5 ABNORMAL NOISE WHILE THE DOOR GLASS IS OPENIGN OR CLOSING[POWER WINDOW SYSTEM]

ABNORMAL NOISE WHILE DOOR GLASS OPENIGN OR CLOSING[POWER WINDOW SYSTEM] POSSIBLE CAUSES

5	Abnormal noise while the door glass is opening or closing		
POSSIBLE CAUSE	 Installation screw is loose between the door glass and carrier plate. Deformity in the power window regulator plastic part due to use. Scratching, wear marks to the power window regulator resin part due to twisting of the cable. Gear deformity in the power window motor. 		
	NOTE:		
	 Identify the location of the noise using a stethoscope or similar device. 		

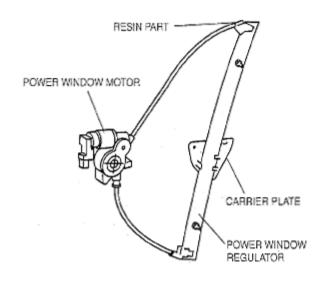
DIAGNOSTIC PROCEDURE

ABNORMAL NOISE WHILE DOOR GLASS OPENIGN OR CLOSING[POWER WINDOW SYSTEM] DIAGNOSTIC PROCEDURE

Noise type	Time of occurrence	Possible cause	Location of noise	Action
\mathbf{u} ranking	begins to	Insufficiently tightened installation screw between the door glass and carrier plate	door glass	Securely tighten the installation screw.

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Groaning noise (Sound increases due to use)	While door glass is operating	NOTE:	window regulator	Replace the power window regulator (See <u>POWER WINDOW</u> <u>REGULATOR</u> <u>REMOVAL/INSTALLATION</u> .)
Whining noise Clicking noise (Periodic noise)		Gear inside power window motor is deformed due to use.	power	Replace the power window motor (See <u>POWER WINDOW REGULATOR</u> <u>REMOVAL/INSTALLATION</u> .)



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