

SECTION 4

IN CASE OF AN EMERGENCY

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If your vehicle will not start— (a) Simple checks

Before making these checks, make sure you have followed the correct starting procedure given in “How to start the engine” in Section 3 and that you have sufficient fuel. Also check whether the other keys will start the engine. If they work, your key may be broken. Have the key checked at your Toyota dealer. If none of your keys work, the engine immobiliser system is possibly broken. Call your Toyota dealer. (See “Keys” in Section 1–2.)

If the engine is not turning over or is turning over too slowly—

1. Check that the battery terminals are tight and clean.
2. If the battery terminals are O.K., switch on the interior light.
3. If the light is out, dim or goes out when the starter is cranked, the battery is discharged. You may try jump starting. See “(c) Jump starting” for further instructions.

If the light is O.K., but the engine still will not start, it needs adjustment or repair. Call a Toyota dealer or qualified repair shop.

NOTICE

Do not pull– or push–start the vehicle. It may damage the vehicle or cause a collision when the engine starts. Also the three-way catalytic converter may overheat and become a fire hazard.

If the engine turns over at its normal speed but will not start—

1. The engine may be flooded because of repeated cranking. See “(b) Starting a flooded engine” for further instructions.
2. If the engine still will not start, it needs adjustment or repair. Call a Toyota dealer or qualified repair shop.

(b) Starting a flooded engine

If the engine will not start, your engine may be flooded because of repeated cranking.

If this happens, turn the key to “START” with the accelerator pedal held down. Keep the key and accelerator pedal in these positions for 15 seconds and release them. Then try starting the engine with your foot off the accelerator pedal.

If the engine does not start after 15 seconds of cranking, release the key, wait a few minutes and try again.

If the engine still will not start, it needs adjustment or repair. Call a Toyota dealer or qualified repair shop for assistance.

NOTICE

Do not crank for more than 30 seconds at a time. This may overheat the starter and wiring systems.

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(c) Jump starting

To avoid serious personal injury and damage to your vehicle which might result from battery explosion, acid burns, electrical burns, or damaged electronic components, these instructions must be followed precisely.

If you are unsure about how to follow this procedure, we strongly recommend that you seek the help of a competent mechanic or towing service.



CAUTION

- Batteries contain sulfuric acid which is poisonous and corrosive. Wear protective safety glasses when jump starting, and avoid spilling acid on your skin, clothing, or vehicle.
- If you should accidentally get acid on yourself or in your eyes, remove any contaminated clothing and flush the affected area with water immediately. Then get immediate medical attention. If possible, continue to apply water with a sponge or cloth while en route to the medical office.

- The gas normally produced by a battery will explode if a flame or spark is brought near. Use only standardized jumper cables and do not smoke or light a match while jump starting.

NOTICE

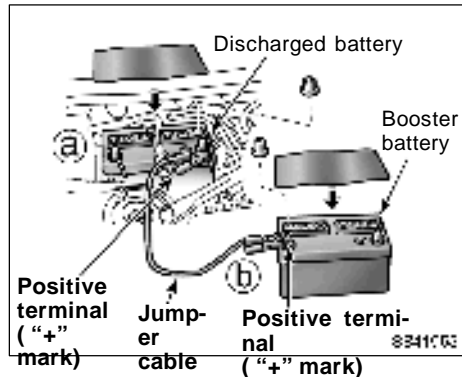
The battery used for boosting must be 12 V. Do not jump start unless you are sure that the booster battery is correct.

JUMP STARTING PROCEDURE

1. If the booster battery is installed in another vehicle, make sure the vehicles are not touching. Turn off all unnecessary lights and accessories.
2. If required, remove all the vent plugs from the booster and discharged batteries. Lay a cloth over the open vents on the batteries. (This helps reduce the explosion hazard, personal injuries and burns.)

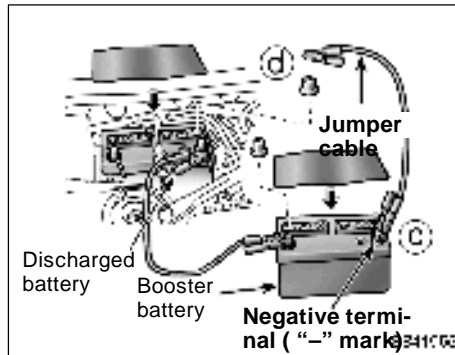
3. If the engine in the vehicle with the booster battery is not running, start it and let it run for a few minutes. During jump starting, run the engine at about 2000 rpm with the accelerator pedal lightly depressed.

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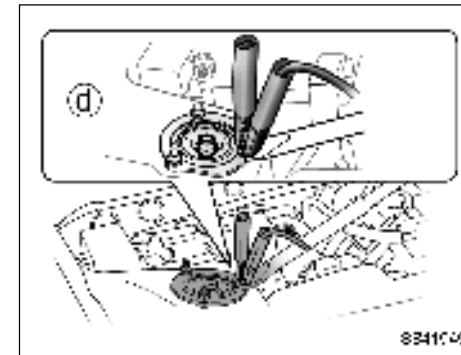
4. Make the cable connections in the order a, b, c, d.

- Connect the clamp of the positive (red) jumper cable to the positive (+) terminal on the discharged battery.
- Connect the clamp at the other end of the positive (red) jumper cable to the positive (+) terminal on the booster battery.



- Connect the clamp of the negative (black) jumper cable to the negative (-) terminal on the booster battery.
- Connect the clamp at the other end of the negative (black) jumper cable to a solid, stationary, unpainted, metallic point of the vehicle with the discharged battery.

The recommended connecting point is shown in the following illustration:



Connecting point

Do not connect the cable to or near any part that moves when the engine is cranked.



CAUTION

When making the connections, to avoid serious injury, do not lean over the battery or accidentally let the jumper cables or clamps touch anything except the correct battery terminals or the ground.

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5. Start your engine in the normal way. After starting, run it at about 2000 rpm for several minutes with the accelerator pedal lightly depressed.
6. Carefully disconnect the cables in the exact reverse order: the negative cable and then the positive cable.
7. Carefully dispose of the battery cover cloths—they may now contain sulfuric acid.
8. If removed, replace all the battery vent plugs.

If the cause of your battery discharging is not apparent (for example, lights left on), you should have it checked.

If your engine stalls while driving

If your engine stalls while driving...

1. Reduce your speed gradually, keeping a straight line. Move cautiously off the road to a safe place.
2. Turn on your emergency flashers.
3. Turn the ignition key to "ACC" or "LOCK", and try starting the engine again.

If the engine will not start, see "If your vehicle will not start—" in this Section.



CAUTION

If the engine is not running, the power assist for the brakes and steering will not work so steering and braking will be much harder than usual.

If your vehicle overheats

If your engine coolant temperature gauge indicates overheating, if you experience a loss of power, or if you hear a loud knocking or pinging noise, the engine has probably overheated. You should follow this procedure...

1. Pull safely off the road, stop the vehicle and turn on your emergency flashers. Put the transmission in neutral and apply the parking brake. Turn off the air conditioning if it is being used.
2. If coolant or steam is boiling out of the radiator or reservoir, stop the engine. Wait until the steam subsides before opening the hood. If there is no coolant boiling over or steam, leave the engine running and make sure the electric cooling fan is operating. If it is not, turn the ignition off.



CAUTION

To help avoid personal injury, keep the hood closed until there is no steam. Escaping steam or coolant is a sign of very high pressure.

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3. Look for obvious coolant leaks from the radiator, hoses, and under the vehicle. However, note that water draining from the air conditioning is normal if it has been used.



CAUTION

When the engine is running, keep hands and clothing away from the moving fan and engine drive belts.

4. If the coolant is leaking, stop the engine immediately. Call a Toyota dealer for assistance.
5. If there are no obvious leaks, check the coolant reservoir. If it is dry, add coolant to the reservoir while the engine is running. Fill it about half full.



CAUTION

Do not attempt to remove the coolant reservoir cap or air release valve when the engine and radiator are hot. Serious injury could result from scalding hot fluid and steam blown out under pressure.

6. After the engine coolant temperature has cooled to normal, again check the coolant level in the reservoir. If necessary, bring it up to half full again. Serious coolant loss indicates a leak in the system. You should have it checked as soon as possible at your Toyota dealer.

If you have a flat tire—

1. Reduce your speed gradually, keeping a straight line. Move cautiously off the road to a safe place well away from the traffic. Avoid stopping on the center divider of a highway. Park on a level spot with firm ground.
2. Stop the engine and turn on your emergency flashers.
3. Firmly set the parking brake and put the transmission lever in reverse position.
4. Have everyone get out of the vehicle on the side away from traffic.
5. Read the following instructions thoroughly.



CAUTION

When jacking, be sure to observe the following to reduce the possibility of personal injury:

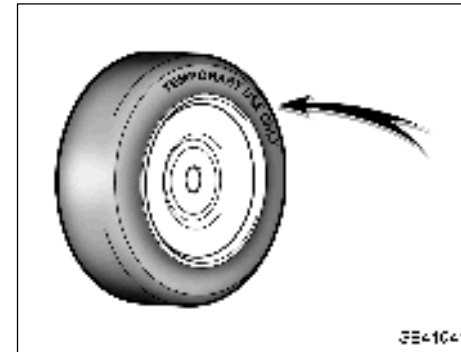
- Follow jacking instructions.
- Do not put any part of your body under the vehicle supported by the jack. Personal injury may occur.
- Do not start or run the engine while your vehicle is supported by the jack.

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- Stop the vehicle on a level firm ground, firmly set the parking brake and put the transmission in reverse. Block the wheel diagonally opposite to the one being changed if necessary.
- Make sure to set the jack properly in the jack point. Raising the vehicle with jack improperly positioned will damage the vehicle or may allow the vehicle to fall off the jack and cause personal injury.
- Never get under the vehicle when the vehicle is supported by the jack alone.
- Use the jack only for lifting your vehicle during wheel changing.
- Do not raise the vehicle with someone in the vehicle.
- When raising the vehicle, do not put an object on or under the jack.
- Raise the vehicle only high enough to remove and change the tire.

NOTICE

Do not continue driving with a deflated tire. Driving even a short distance can damage a tire and wheel beyond repair.



Compact spare tire

The compact spare tire is designed for temporary emergency use only.

The compact spare tire is identified by the distinctive wheel design and color and special wording "TEMPORARY USE ONLY" molded into the side wall of the tire.

The standard tire should be repaired and replaced as soon as possible.

The compact spare tire saves space in your trunk, and its lighter weight helps to improve fuel economy and permits easier installation in case of a flat tire.

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The compact spare tire can be used many times, if necessary. It has tread life of up to 4800 km (3000 miles) depending on road conditions and your driving habits. When tread wear indicators appear on the tire, replace the tire.

See also the tire section in Section 7-2 for details on the tread wear indicators and other service information.



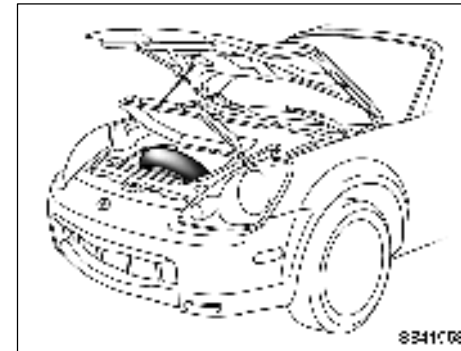
CAUTION

- The compact spare tire was designed especially for your Toyota. Do not use it on any other vehicle.
- Do not exceed 80 km/h (50 mph) when driving with the compact spare tire.
- Avoid sudden acceleration, sudden deceleration and sharp turns with the compact spare tire.

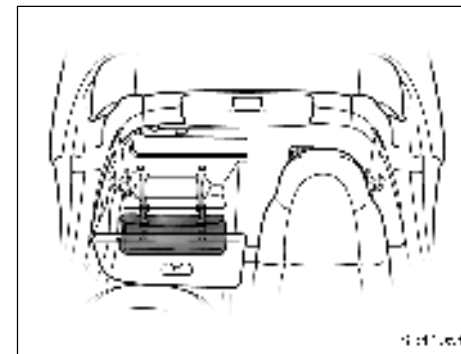
NOTICE

Your ground clearance is reduced when the compact spare tire is installed so avoid driving over obstacles and drive slowly on rough, unpaved roads and speed bumps. Also, do not attempt to go through an automatic car wash as the vehicle may get caught, resulting in damage.

—Required tools and compact spare tire



Compact spare tire



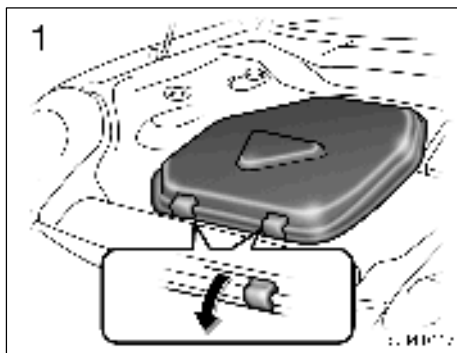
Tool bag

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1. Get the tool bag and compact spare tire.

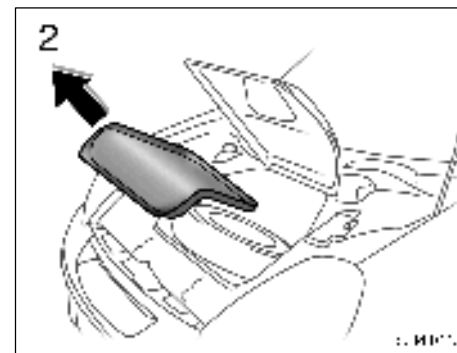
You will find a jack in the tool bag.

To prepare yourself for an emergency, you should familiarize yourself with the use of the jack, each of the tools and their storage locations.



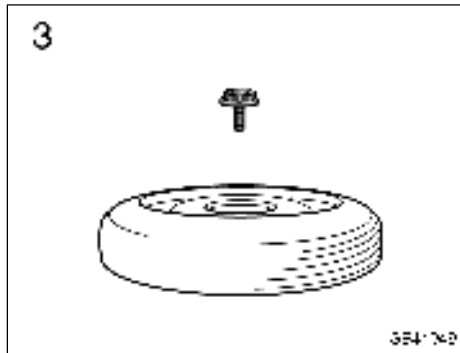
To remove the compact spare tire:

1. Open the front box cover in the trunk.



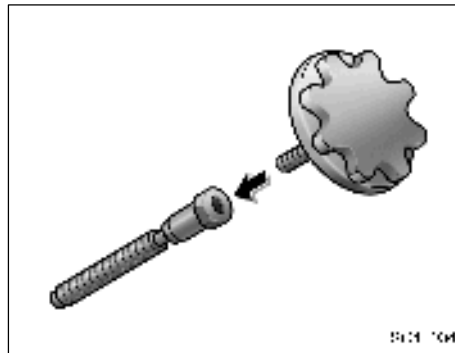
2. Remove the front luggage tray.

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3. Loosen the bolt and remove it. Then take the compact spare tire out of the vehicle.

When storing the compact spare tire, put it in place with the outer side of the wheel facing up. Then secure the tire by repeating the above removal steps in reverse order to prevent it from flying forward during a collision or sudden braking.

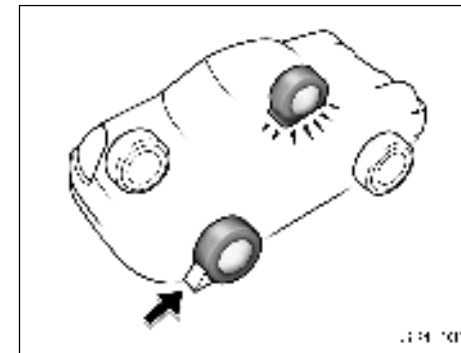


When you store the replaced flat ground tire in the place where the compact spare tire was loaded, install the spare wheel extension to the spare wheel clamp.

NOTICE

The replaced ground tire should be fixed steadily by the spare wheel clamp or it may damage the vehicle's body.

—Blocking the wheel

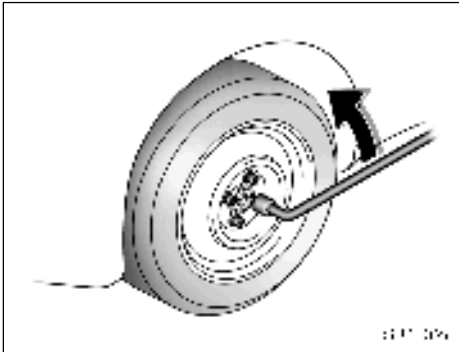


2. Block the wheel diagonally opposite the flat tire to keep the vehicle from rolling when it is jacked up.

When blocking the wheel, place a wheel block from the front for the front wheels or from the rear for the rear wheels.

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—Loosening wheel nuts



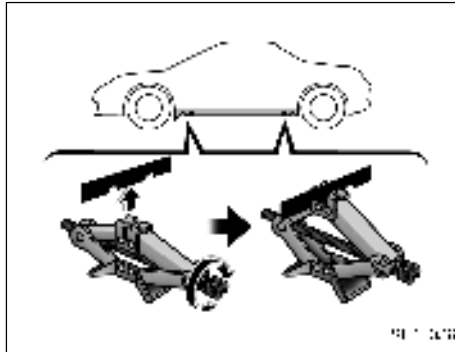
3. Loosen all the wheel nuts.

Always loosen the wheel nuts before raising the vehicle.

Turn the wheel nuts counterclockwise to loosen. To get maximum leverage, fit the wrench to the nut so that the handle is on the right side, as shown above. Grab the wrench near the end of the handle and pull up on the handle. Be careful that the wrench does not slip off the nut.

Do not remove the nuts yet—just unscrew them about one-half turn.

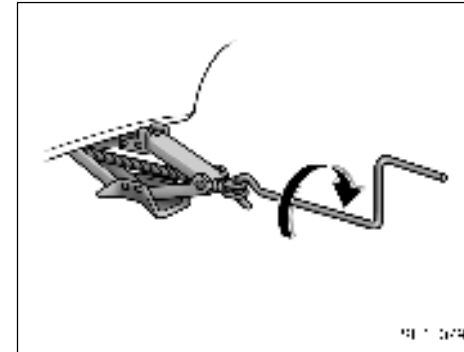
—Positioning the jack



4. Position the jack at the correct jack point as shown.

Make sure the jack is positioned on a level and solid place.

—Raising your vehicle



5. After making sure that no one is in the vehicle, raise it high enough so that the compact spare tire can be installed.

Remember you will need more ground clearance when putting on the compact spare tire than when removing the flat tire.

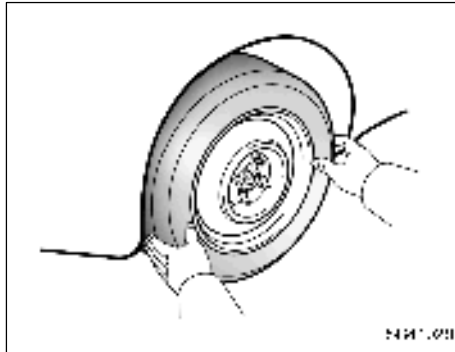
To raise the vehicle, insert the jack handle into the jack (it is a loose fit) and turn it clockwise. As the jack touches the vehicle and begins to lift, double-check that it is properly positioned.

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—Changing wheels

 **CAUTION**

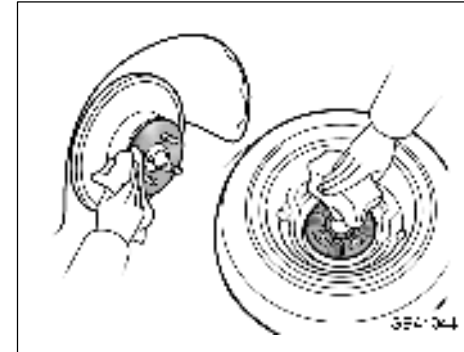
Never get under the vehicle when the vehicle is supported by the jack alone.



6. Remove the wheel nuts and change tires.

Lift the flat tire straight off and put it aside.

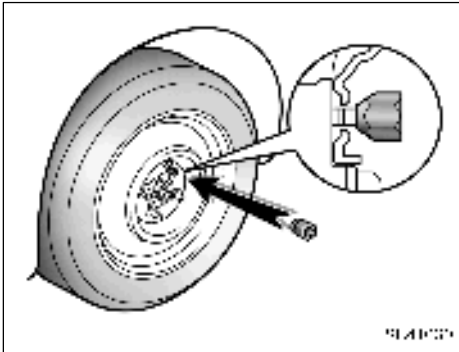
Roll the compact spare wheel into position and align the holes in the wheel with the bolts. Then lift up the wheel and get at least the top bolt started through its hole. Wiggle the tire and press it back over the other bolts.



Before putting wheels on, remove any corrosion on the mounting surfaces with a wire brush or such. Installation of wheels without good metal-to-metal contact at the mounting surface can cause wheel nuts to loosen and eventually cause a wheel to come off while driving. Therefore after the first 1600 km (1000 miles), check to see that the wheel nuts are tight.

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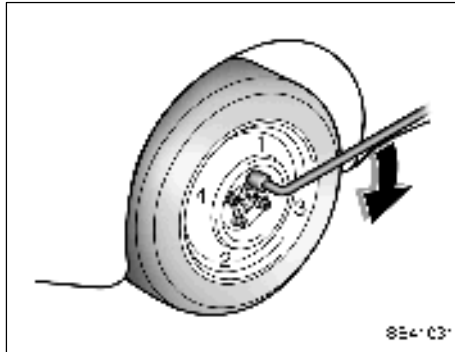
—Reinstalling wheel nuts



7. Reinstall all the wheel nuts with finger tight.

Reinstall the wheel nuts (tapered end inward) and tighten them as much as you can by finger. Press back on the tire back and see if you can tighten them more.

—Lowering your vehicle



8. Lower the vehicle completely and tighten the wheel nuts.

Turn the jack handle counterclockwise to lower the vehicle.

Use only the wheel nut wrench and turn it clockwise to tighten the nuts. Do not use other tools or any additional leverage other than your hands, such as a hammer, pipe or your foot. Make sure the wrench is securely engaged over the nut.

Tighten each nut a little at a time in the order shown. Repeat the process until all the nuts are tight.



CAUTION

When lowering the vehicle, make sure all portions of your body and all other persons around will not be injured as the vehicle is lowered to the ground.

—After changing wheels

9. Check the air pressure of the replaced tire.

Adjust the air pressure to the specification designated in Section 8. If the pressure is lower, drive slowly to the nearest service station and fill to the correct pressure.

Do not forget to reinstall the tire inflation valve cap as dirt and moisture could get into the valve core and possibly cause air leakage. If the cap is missing, have a new one put on as soon as possible.

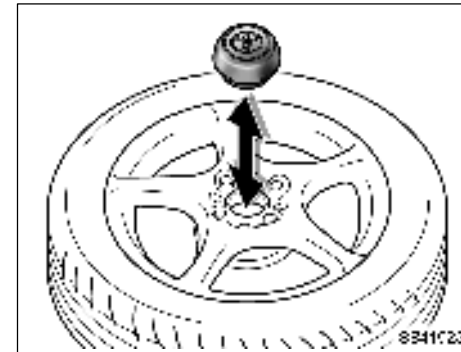
10. Restow all the tools, jack and flat tire securely.

As soon as possible after changing wheels, tighten the wheel nuts to the torque specified in Section 8 with a torque wrench. Have a technician repair the flat tire and replace the compact spare tire with it.



CAUTION

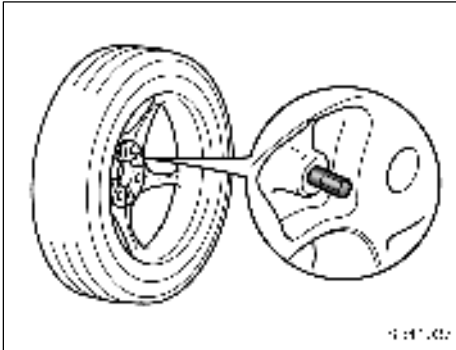
Before driving, make sure all the tools, jack and flat tire are securely in place in their storage location to reduce the possibility of personal injury during a collision or sudden braking.



Remove the wheel ornament from the flat tire before restowing the flat tire.

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If your vehicle needs to be towed—



NOTICE

The size of the front wheel and the rear wheel is different. In order to prevent the wrong installation, there is a pin on the assembly surface inside the rear wheel as shown above. Therefore, the rear wheels cannot be installed on the front.

(a) Towing with wheel lift type truck—

—From front



—From rear



(b) Using flat bed truck



If towing is necessary, we recommend you to have it done by your Toyota dealer or a commercial tow truck service. In consultation with them, have your vehicle towed using either (a) or (b).

Only when you cannot receive a towing service from a Toyota dealer or commercial tow truck service, tow your vehicle carefully in accordance with the instructions given in “—Emergency towing” in this Section.

Proper equipment will help ensure that your vehicle is not damaged while being towed. Commercial operators are generally aware of the state/provincial and local laws pertaining to towing.

Your vehicle can be damaged if it is towed incorrectly. Although most operators know the correct procedure, it is possible to make a mistake. To avoid damage to your vehicle, make sure the following precautions are observed. If necessary, show this page to the tow truck driver.

TOWING PRECAUTIONS:

Use a safety chain system for all towing, and abide by the state/provincial and local laws. The wheels and axle on the ground must be in good condition. If they are damaged, use a towing dolly.

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(a) Towing with wheel lift type truck

From front—We recommend using a towing dolly under the rear wheels. If you do not use a towing dolly, release the parking brake and put the transmission in neutral.

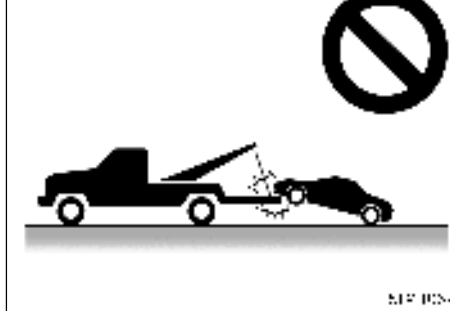
From rear—Place the ignition key in the “ACC” position.

NOTICE

- ◆ *When lifting wheels, take care to ensure adequate ground clearance for towing at the opposite end of the raised vehicle. Otherwise, the bumper and/or underbody of the towed vehicle will be damaged during towing.*
- ◆ *Do not tow with the key removed or in the “LOCK” position, as the steering lock mechanism is not strong enough to hold the front wheels straight while towing.*

(b) Using flat bed truck

(c) Towing with sling type truck

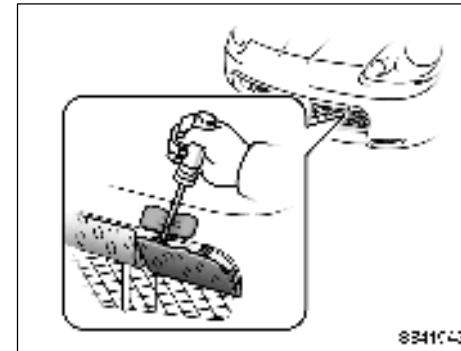


(c) Towing with sling type truck

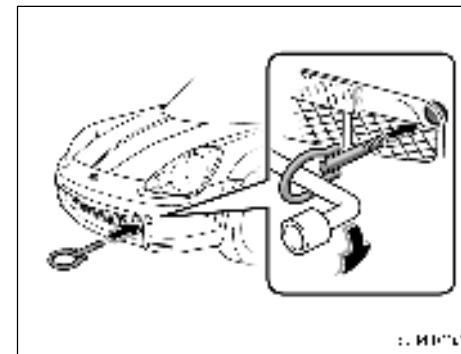
NOTICE

Do not tow with sling type truck, either from the front or rear. This may cause body damage.

—Emergency towing

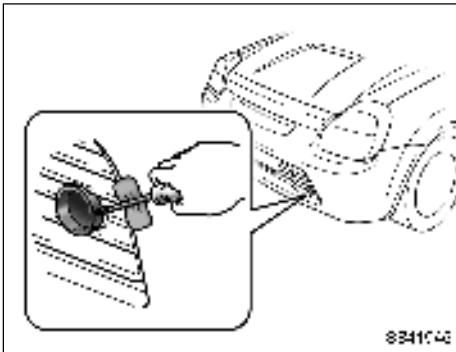


Remove the cover (front)

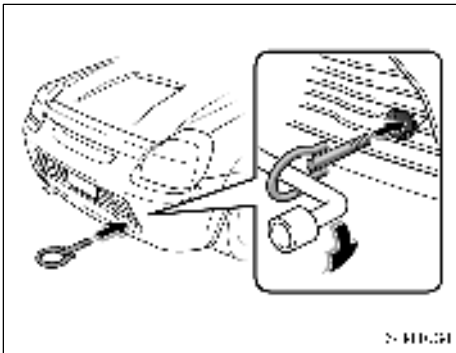


Install the eyelet (front)

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Remove the cover (rear)



Install the eyelet (rear)

If towing is necessary, we recommend you to have it done by your Toyota dealer or a commercial tow truck service.

If a towing service is not available in an emergency, your vehicle may be temporarily towed by a cable or chain secured to either the emergency towing eyelet* on the front of the vehicle or the right emergency towing eyelet* on the rear of the vehicle. Use extreme caution when towing vehicles.

NOTICE

Only use specified towing eyelet; otherwise your vehicle may be damaged.

A driver must be in the vehicle to steer it and operate the brakes.

Towing in this manner may be done only on hard-surfaced roads for a short distance and at low speeds. Also, the wheels, axles, drive train, steering and brakes must all be in good condition.

*: Eyelet

The eyelet is stored in the luggage space with the jack handle.

To install: Remove the cover of eyelet and firmly install it as shown in the illustration.

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CAUTION

- Use extreme caution when towing a vehicle. Avoid sudden starts or erratic driving maneuvers which would place excessive stress on the emergency towing eyelets and towing cable or chain. The eyelets and towing cable or chain may break and cause serious injury or damage.
- When installing the eyelet on the vehicle, be sure to tighten the eyelet securely. If the tightening is loose, it may come off when being towed and result in death or serious injury.

NOTICE

- ◆ *Use only a cable or chain specifically intended for use in towing vehicles. Securely fasten the cable or chain to the towing eyelets provided.*
- ◆ *Do not use the left rear eyelet. It is not designed for towing.*

Before towing, release the parking brake and put the transmission in neutral. The key must be in "ACC" (engine off) or "ON" (engine running).



CAUTION

If the engine is not running, the power assist for the brakes and steering will not work so steering and braking will be much harder than usual.

If you lose your keys

You can purchase a new key at your Toyota dealer if you can give them the key number and master key.

Even if you lose only one key, contact your Toyota dealer to make a new key. If you lose all your master keys, you cannot make new keys; the whole engine immobiliser system must be replaced.

See the suggestion given in "Keys" in Section 1-2.

If your keys are locked in the vehicle and you cannot get a duplicate, many Toyota dealers can still open the door for you, using their special tools. If you must break a window to get in, we suggest breaking the side window because it is the least expensive to replace. Be extremely cautious to avoid cuts from the glass.